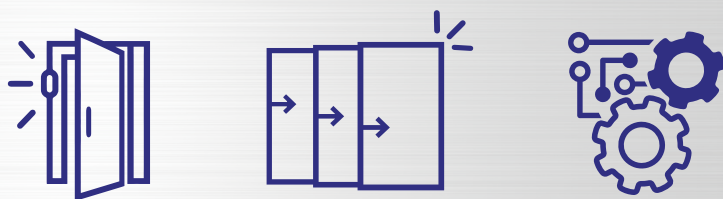


Customer Success Story



"Having a source like Summit Automation to operate heavy doors is beneficial. I haven't found anything they were not able to accommodate me on so far."

*Doc Henry
Sales Consultant*



Benchmark Windows and Doors has a number of showrooms located in California. They feature industry-leading product lines of windows, doors, hardware, and moldings. Building professionals like architects, contractors, and interior designers are able to bring their clients to these showrooms to see the finest products that can help make their homes unique. Doc Henry is a Sales Consultant with Benchmark Windows and Doors, and through his years of experience working in the building and manufacturing industry, he understands the need to bring unparalleled customer service to clients throughout Southern California.

When Doc transitioned his career and began working for Benchmark Windows and Doors in 2014, he started working more closely with a company that he was already familiar with through a referral in the construction industry. He explained, "Summit Automation has the products that I need to operate any size door, and I wanted them in my showroom." Primarily using Summit's flagship motor - The Peak Apex

(90-degree corner-less doors) - in most projects, Doc straightaway suggests using it for multi-slide doors.

Exceptional motors are not the only thing Doc likes about working with Summit Automation. When Doc faced a difficult issue with a door, Summit Automation's owner flew out to the job site to resolve the problem. Doc attests that experiences like this are the most valuable factors that have facilitated the growth of their relationship, and in a broader sense, Summit Automation's customer service. Doc concludes, "Summit Automation has good communication and is very responsive."

Maintaining a prosperous partnership with Summit Automation has served Benchmark Windows and Doors well over the years. Doc confirms, "Having a source like Summit Automation to operate heavy doors is beneficial. I haven't found anything they were not able to accommodate me on so far."